

Our Mission

Gulf Coast Teaching Family Services (GCTFS) is now doing business as Gulf Coast Social Services (GCSS). We are a private, non-profit corporation founded in 1983 in Louisiana to provide comprehensive human service programs for Louisiana citizens, children and adults, with various physical and mental challenges.

Our mission is to empower people with mental, physical, behavioral, and other challenges to improve the quality of their lives and to live as independently as possible in the community.

We operate seven regional offices located in Alexandria, Baton Rouge, Hammond, Houma, Lafayette, Lake Charles, and New Orleans.

Contact Us

Hammond Regional Office

620 N. Morrison Boulevard, Suite A
Hammond, LA 70401

phone: (985) 542-1191
toll free: (800) 442-1191
fax: (985) 345-9910

Central Administrative Office

401 Whitney Avenue, Suite 300
Gretna, LA 70056

phone: (504) 365-1301
toll free: (800) 759-2975
fax: (504) 365-1304

For More Information

- If inquiring for a person with a disability onset after age 21, contact the OAAS (Office of Aging & Adult Services) at 1-866-758-5035
- If inquiring for a person with a disability onset from birth through age 21, contact the OCDD (Office for Citizens with Developmental Disabilities) at 1-866-783-5553
- To access services or report a problem, contact the Bureau of Community Supports and Services (BCSS) hotline at 1-800-660-0488

www.gctfs.org

info@gctfs.org

Services Offered in the Hammond Area*

* Livingston, St. Helena, St. Tammany, Tangipahoa, and Washington Parishes



Personal Care. Quality Outcomes.

 **Gulf Coast
Social Services**

About Us

Elderly and Disabled Adults Personal Assistance Services (EDA-PAS)

This program provides services in a home setting for recipients 65 or older, or individuals 21 or older and disabled, according to Medicaid standards or Supplemental Security Income (SSI) disability criteria, who would otherwise require institutional or nursing care.

Family Caregiver Support Program

This program assists individuals caring for elderly relatives age 60 and over by providing personal care attendant services, which aids in the performance of necessary daily living activities, and provides respite care services to relieve caregivers of their responsibilities for brief periods of time.

Long Term Personal Care Services (LT-PCS)

This is a Medicaid-funded program designed to supplement a recipient's family and/or community supports. LT-PCS enables a person (Medicaid recipient 65 years of age or older, or 21 years of age or older and disabled) who would otherwise require care in a nursing facility to remain in his/her home.

Personal Care Services for Disabled Military Veterans

GCTFS provides personal care attendant services for disabled military veterans that are referred by the U.S. Department of Veterans Affairs.

Supports Waiver

This program allows recipients to receive services in their home instead of institutional care.

- The Hammond Regional Office is located at 620 North Morrison Boulevard (Suite A) in Hammond.
- Staff associated with the Agency are expected to follow high standards of ethics and professionalism in the provision of services to agency consumers.
- The Agency is a member of the Better Business Bureau of South Central Louisiana and the Hammond Chamber of Commerce.



- Each direct care staff member of the Agency is thoroughly trained to do the job to which he/she is assigned. Training for these staff members is conducted by professionals who have documented expertise and teaching experience in the areas in which they teach.
- GCSS Hammond offers services in the following parishes:
 - Livingston
 - St. Helena
 - St. Tammany
 - Tangipahoa
 - Washington

New Opportunities Waiver (NOW)

This Medicaid-funded waiver program provides personal care attendant (PCA) services to qualified individuals, ages 3 and older, with a developmental disability which manifested prior to age 22. It provides those individuals with assistance in performing necessary daily-living activities.

Personal Care Attendant Services (PCA) (NOW)

This Home and Community-Based Services program allows recipients to receive services in their home instead of institutional care. Recipients of this program must have been determined mentally retarded or developmentally disabled and must meet the financial and medical/psychological requirements for institutional care. The individuals must also be at least three years of age, with the onset of the disability prior to the age of 22.

Supervised Independent Living (SIL) (NOW)

This program provides skill training, personal care attendants, and other support services to enable developmentally disabled consumers 18 years or older to live independently in the community.

